



**GENERAL SERVICES ADMINISTRATION  
FEDERAL ACQUISITION SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

**PROFESSIONAL SERVICES SCHEDULE  
FSC GROUP 00CORP**

**CONTRACT NUMBER:  
GS-10F-0163X**

**J.D. Power and Associates  
30870 Russell Ranch Rd. Suite 300  
Westlake Village, CA 91361  
Phone: (202) 383-3511 Fax: (202) 383-2437  
Contract Administrator: Greg Truex  
Greg.Truex@jdpa.com**

**Pricelist current through modification PS-0015, dated August 31, 2016.**

**PERIOD COVERED BY CONTRACT:  
March 25, 2011 through March 24, 2021**

**Business Size:  
Large Business**

*On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: <http://www.GSAAdvantage.gov>.*



### **CUSTOMER INFORMATION:**

- 1a. **Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:**  
*874-1 / 874-1RC, 541-1 / 541-1RC, 541-2 / 541-2RC, 541-3 / 541-3RC, and 541-4A / 541-4ARC*
- 1b. **Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.**
- 1c. **If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.**
2. **Maximum Order:** *\$1,000,000.00*
3. **Minimum Order:** *\$100.00*
4. **Geographic Coverage (delivery Area):** *Domestic only*
5. **Point(s) of production (city, county, and state or foreign country):** *Same as company address*
6. **Discount from list prices or statement of net price:** *Government net prices (discounts already deducted). See Attachment.*
7. **Quantity discounts:** *None Offered*
8. **Prompt payment terms:** *Net 30 days*
- 9a. **Notification that Government purchase cards are accepted up to the micro-purchase threshold:** *Yes*
- 9b. **Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold:** *Will not accept over \$3,000*
10. **Foreign items (list items by country of origin):** *None*
- 11a. **Time of Delivery (Contractor insert number of days):** *Specified on the Task Order*
- 11b. **Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery:** *Contact Contractor*
- 11c. **Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery is available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery:** *Contact Contractor*
- 11d. **Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery:** *Contact Contractor*



12. **F.O.B Points:** *Destination*
- 13a. **Ordering Address(es):** *Same as Contractor*
- 13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).
14. **Payment address(es):**  
*30870 Russell Ranch Rd. Suite 300  
Westlake Village, CA 91361*
15. **Warranty provision:** *Contractor's standard commercial warranty.*
16. **Export Packing Charges (if applicable):** *N/A*
17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** *Contact Contractor*
18. **Terms and conditions of rental, maintenance, and repair (if applicable):** *N/A*
19. **Terms and conditions of installation (if applicable):** *N/A*
20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** *N/A*
- 20a. **Terms and conditions for any other services (if applicable):** *N/A*
21. **List of service and distribution points (if applicable):** *N/A*
22. **List of participating dealers (if applicable):** *N/A*
23. **Preventive maintenance (if applicable):** *N/A*
- 24a. **Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:** *N/A*
- 24b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor's website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).**
25. **Data Universal Numbering System (DUNS) number:** *076196526*
26. **Notification regarding registration in System of Award (SAM) database:** *Registered: CAGE Code: 3HXG6*



**J.D. POWER AND ASSOCIATES, INC.'S GSA PRICE LIST**

<b>SINS</b>	<b>LABOR CATEGORY</b>	<b>GSA PRICE</b>
874-1, 541-1, 541-2, 541-3, and 541-4A	Senior Director	\$270.29
874-1, 541-1, 541-2, 541-3, and 541-4A	Engagement Director	\$164.23
874-1, 541-1, 541-2, 541-3, and 541-4A	Engagement Manager	\$121.42
874-1, 541-1, 541-2, 541-3, and 541-4A	VOC Sr. Director	\$270.29
874-1, 541-1, 541-2, 541-3, and 541-4A	VOC Director	\$214.17
874-1, 541-1, 541-2, 541-3, and 541-4A	Senior Statistician	\$100.89
874-1, 541-1, 541-2, 541-3, and 541-4A	Statistician	\$76.02
874-1, 541-1, 541-2, 541-3, and 541-4A	Research Director	\$164.23
874-1, 541-1, 541-2, 541-3, and 541-4A	Senior Research Manager	\$121.42
874-1, 541-1, 541-2, 541-3, and 541-4A	Research Manager	\$100.89
874-1, 541-1, 541-2, 541-3, and 541-4A	Research Supervisor	\$76.02
874-1, 541-1, 541-2, 541-3, and 541-4A	Research Associate	\$53.60
874-1, 541-1, 541-2, 541-3, and 541-4A	Reporting Site Developer	\$128.00
874-1, 541-1, 541-2, 541-3, and 541-4A	Administrative Assistant	\$47.15



### **LABOR CATEGORY DESCRIPTIONS**

**Senior Director:** The Senior Director will serve as senior level liaison to the customer and has at least a minimum of 10 years of experience in their particular area of expertise, including at least seven years providing project oversight or management. In many cases, this position is filled with a senior member of a commercial organizations' executive team. Often referred to as a Practice Leader in industry publications and other media, The Senior Director provides thought-leadership and serves as experts in their respective industries. This individual has a Master's degree, in Business or related subject.

**Engagement Director:** Serves as main client resource and contact for all research and consulting activities. Responds to all client inquiries/questions regarding data requests, reports, study results, and design changes. Individual will have approximately 5-7 years of project, research and client management experience. This individual has a Bachelor's, and often a Master's degree, in Business or related subject.

**Engagement Manager:** Assists the Engagement Director as client resource and contact for all research and consulting activities. Responds to client inquiries/questions regarding data requests, reports, study results, and design changes. Individual will have 3-5 years of project, research and client management experience. This individual has a Bachelor's, and often a Master's degree, in Business or related subject.

**Voice of the Customer Consulting Senior Director:** Execute process improvement projects related to Customer Care and Voice of the Customer research. 10+ years of consulting experience in both B2B and B2C environments, as well as people and process improvement initiatives. In addition to activities listed under the VOC Director position, the VOC Senior Director provides thought leadership on organizational change for many complex business structures, and acts as day-to-day advisor for senior leadership teams. This individual has Master's degree, in Business or related subject.

**Voice of the Customer Consulting Director:** Assists in the execution of process improvement projects related to Customer Care and Voice of the Customer research. 7-10 years of consulting experience in both B2B and B2C environments, as well as people and process improvement initiatives. The VOC Director often conducts service consistency audits, focus groups and reviews/drafts/implements process improvement initiatives with little oversight from the VOC Senior Director. This individual has a Master's degree, in Business or related subject.

**Senior Statistician:** Reviews and approves all survey design and methodology to be conducted by J.D. Power and Associates. The Senior Statistician oversees all data analysis and advanced statistical consultation to meet clients' needs. This individual often has Master's or Ph.D. in Social Science or Statistics and approximately 10 years of research design, questionnaire development and data analysis experience.

**Statistician:** Oversight of all survey design and methodology to be conducted at J.D. Power and Associates. Assists Senior Statistician with all statistical content. This individual has a Bachelor's or Master's in Social Science or Statistics and approximately 5 years of research design, questionnaire development and data analysis experience.

**Research Director:** The Research Director will direct all research activities, including program development design, launch and maintenance with a minimum of 7 years of research experience. This individual has a Bachelor's, and often a Master's degree, in Business or related subject.



**Senior Research Manager:** The Senior Research Manager will oversee all research activities for a study, including questionnaire development, launch and maintenance with a minimum of 5 years research experience. This individual has a Bachelor's, and often a Master's degree in Business or related subject.

**Research Manager:** The Research Manager will conduct research, analyze, gather information and prepare reports related to the project requirements with a minimum of 5 years of research experience and a Bachelors degree in Business or related field.

**Research Supervisor:** The Research Supervisor will support the Research Manager or Director with all program deliverables with a minimum of 3 years research experience and a Bachelors degree in Business or related field.

**Research Associate:** The Research Associate will support the Supervisor/Manager/Director with all program deliverables with a minimum of 1 year of research experience and a Bachelor's degree.

**Reporting Site Developer:** The Reporting Site Developer will facilitate the design and program the online reporting tool. This individual will have a minimum of 5 years IT and web-development experience.

**Administrative Assistant:** The Administrative Assistant supports all project teams in preparation of client deliverables and other administration functions, including coordination of meetings, conference calls and webinars. This position has at least 3 years' experience and a high school diploma.

#### **SCA MATRIX**

<b>SCA Eligible Contract Labor Category</b>	<b>SCA Equivalent Code Title</b>	<b>Wage Determination Number</b>
Administrative Assistant	01020-Administrative Assistant	05-2103
The Service Contract Act (SCA) is applicable to this contract and includes SCA applicable categories. The prices for the indicated SCA labor categories are based on the U.S. Department of Labor Wage Determination identified in the SCA matrix. The prices offered are based on the preponderance of where work is performed and should the contractor perform in an area with lower SCA rates, resulting in lower wages being paid, the task order prices will be discounted accordingly.		